

Annual Preauthorization Approval and Denial Rates 2023

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Service Request Type	Total PA Request	Total Approved	Total Denied	Approval Rate	Denial Rate	Total Requests Denied for Not Covered Benefit	Total Requests Denied for Not Medically Necessary	Appeal Requests	Denials Overturned on Internal Appeal	Denial Overturned by IRO
Clinical Administered Drugs	3	3	0	100%	0%	NA	NA	NA	NA	NA
Gene Therapy and Molecular Diagnostic Testing	2	2	0	100%	0%	NA	NA	NA	NA	NA
Imaging Advanced & Diagnostic Procedures	18	17	1	94%	6%	NA	1	NA	NA	NA
Surgical Services/Surgical Procedure/Transplant	7	7	0	100%	0%	NA	NA	NA	NA	NA
Totals	30	29	1	97%	3%	0	1	NA	NA	NA